

JOB POSITION: BARISTA

Department: Restaurant

Location: Munich

Starting data: November 2015

Job Purpose

The Barista is responsible for creating specialty hot and cold beverages (coffee and alcoholic) according to specific recipes and standards. The Barista may be responsible for working a cash register and plating or packaging pastries. He/she is knowledgeable about all menu items and provides high quality, fast paced customer service.

As an ambassador of Eataly products and services, the Barista is responsible for helping to create and maintain quality experiences for each guest that comes to Eataly. Eataly ambassadors are expected to actively engage with guests and spend quality time with each customer.

Job Functions

- Prepares an extensive variety of hot and cold beverages (coffee and alcoholic) utilizing standardized recipes and portions drinks as specified.
- Ensures that coffee is brewed and ready to be served at all times.
- May plate or package pastries.
- Assists and educates guests about the menu to help them make their best choice.
- Greets guests, takes orders, operates cash register and gives drinks to guests as required by the position.
- Ensures that HACCP standards are maintained.

Skills / Requirements

- Minimum one (1) year recent high volume experience with manual espresso machine.
- Experience with latte art and milk steaming preferred.
- Must be able to perform simple mathematical calculations and follow directions for equipment and recipe production.
- Must be able to lift up to 10 kilos occasionally.
- Must have the ability to be standing and be mobile for up to 4 hours at a time.
- Must exhibit dexterity for rapid and consistent beverage creation.
- Must be able to measure ingredients and follow instructions and recipes. A lot of memorization of machine usage, drink recipes, Eataly Knowledge.
- Able to use a Commercial Espresso Machine, Cash Register, Drink Blender, Hot Cocoa Machine, Cremespresso Machine, Commercial Juicer, Commercial Coffee Maker, Whipped Cream Container.
- German (mother tongue-fluent), English (business fluent). Italian is a plus.